

Subject: Re: Emrani Properties
From: Ellen Riotto <ellen@southpark.la>
Date: 05/18/2017 03:51 PM
To: Tara Devine <tara@devine-strategies.com>
CC: Robert Buente <bbuente@1010dev.org>

Thank you for the quick reply. Let's do an email today and if they still need further clarification, we can set something up for tomorrow.

I do very much appreciate your timely replies!

From: Tara Devine <tara@devine-strategies.com>
Date: Thursday, May 18, 2017 at 3:49 PM
To: Ellen Riotto <ellen@southpark.la>
Cc: Robert Buente <bbuente@1010dev.org>
Subject: Re: Emrani Properties

I have a response to this, but I really want to run this one by the engineer, too, and he is not available until tomorrow (morning, I believe.)

If possible, to manage time effectively, I'd rather respond in writing and only do a call if necessary. I've succeeded in responding to all your owner inquiries so far within minutes to hours, and am trying to maintain that through Monday...but I'm not available today 4-7, tomorrow after 1 or all day on Sunday...and I am trying to make sure I can stay on top of all of the requests. Even a half-hour call tomorrow morning may have an effect on getting other replies out/delay some replies until Sat. As you have seen, some inquiries require some investigation and can take up to an hour or so. I do appreciate that you and staff have been fielding those you can!

If a call is strategically necessary - as in this owner is not very receptive to renewal and really needs face time - please clarify and we'll set something up for tomorrow before 1pm.

Thanks!

On May 18, 2017 3:15 PM, "Ellen Riotto" <ellen@southpark.la <mailto:ellen@southpark.la>> > wrote:

Hi Tara,

The Emrani family owns 3 LLCs in the district:

VENICE INVESTMENTS GROUP LLC

PACKARD COMMERCIAL LLC

HOPE ENTERPRISES LLC

They are being charged at the condo rate, but they operate their units as apartments. They would like to arrange a call with you today – do you have availability?

Thank you in advance,

Ellen

Ellen Riotto

Interim Executive Director

South Park Business Improvement District

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